

December 11, 2020

By U.S. Mail Delivery

Notice of Data Breach

To Whom it May Concern:

I am writing to notify you of a data breach incident that has occurred within the Monterey Bay Air Resources District ("District").

What Happened?

The District's systems were compromised by ransomware on November 23, 2020. Unauthorized individuals encrypted a significant portion of the District's files and rendered them unusable. This incident also affected the District's email servers.

What Information Was Involved?

It is the District's understanding that the disclosed personal information includes, but is not limited to: social security numbers, driver's license numbers, email addresses, District account login credentials, tax identification numbers, and financial information.

What We Are Doing.

Immediately upon learning of the breach, the District disconnected its systems and email servers in order to minimize the extent of any unauthorized disclosures. The District reported the incident to law enforcement and is currently cooperating with their investigation. We note that this notice was not delayed due to the ongoing law enforcement investigation. The District is also in the process of implementing further data security measures that will prevent data breaches from occurring in the future. The District has retained NortonLifeLock to provide a one-year complimentary Lifelock Advantage identify theft protection.

What You Can Do.

The District recommends that impacted individuals regularly review their account statements and credit reports so they may be alerted to any incidents of fraud or identity theft. In addition, you may wish to report suspected identity theft to local law enforcement, the Federal Trade Commission ("FTC"), or the state attorney general. To learn more, you can visit the FTC's web site, www.consumer.gov/idtheft; or call the FTC at (877) IDTHEFT (438-4338) or (202) 326-2222; or write to: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Credit Bureau Information:

Equifax	P.O. BOX 740241 ATLANTA, GA 30374	1-866-349-5191	equifax.com
Experian	P.O. BOX 9532 ALLEN, TX 75013	1-888-397-3742	experian.com
TransUnion	P.O. BOX 2000 CHESTER, PA 19022	1-800-680-7289	transunion.com

For More Information.

Our office will be providing further information as details become available. In the meantime, should you have any additional questions regarding this data breach, please contact Rosa Rosales, Administrative Services Manager, at 831-718-8019 or rrosales@mbard.org.

Please keep a copy of this notice for your records. We take the security of your information very seriously, and we truly regret any inconvenience this incident may cause you.

Sincerely,

A handwritten signature in cursive script, reading "Richard A. Stedman". The ink is dark and the signature is fluid.

Richard A. Stedman
Air Pollution Control Officer